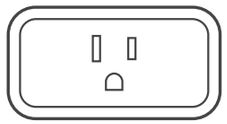
SONOFF

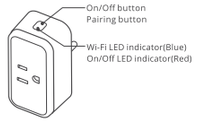
iPlug

User manual V1.0



Wi-Fi Smart Plug

Product Introduction



ⓘ The device weight is less than 1 kg. The installation height of less than 2 m is recommended.

Features

This is a smart plug. After pairing it with eWeLink App, you can turn on/off the connected devices via the smart phone wherever you are, schedule its on/off, share it with your families to control together, etc.

Remote Control | Single/Countdown Timing | Voice Control | Share Control

Smart Scene | Inching Mode | Power Monitoring | Over-load Protection

ⓘ Power monitoring and over-load protection are only available for S40TPB.

eWeLink App pairing

1. Download the eWeLink App

eWeLink | GET IT ON Google Play | Download on the App Store

2. Power on

After powering on, the device will enter the Bluetooth Pairing Mode during the first use. The Wi-Fi LED indicator changes in a cycle of two short and one long flash and release.

ⓘ The device will exit the Bluetooth Pairing Mode if not be paired within 3mins. If you want to enter this mode again, please long press the pairing button for about 5s until the Wi-Fi LED indicator changes in a cycle of two short and one long flash and release.

3. Add device

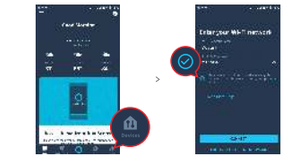
Tap "+" and select "Bluetooth Pairing", then operate following the prompt on the App.

FFS setup instruction

Frustration-Free Setup has two different modes of operation: Zero-Touch Setup (ZTS) and Barcode Setup (BCS). The FFS process first attempts ZTS to setup a device, and falls back to BCS if ZTS is not possible.

● **Zero-Touch Setup (ZTS)**

1. Download the latest Amazon Alexa App and pair it with Amazon Echo.

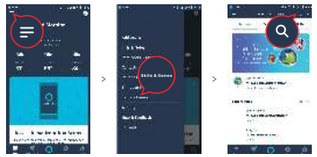


ⓘ Add Amazon Echo based on the user manual, and note that you are required to check "Save password to Amazon" to make FFS setup flow complete.

2. Download the eWeLink App

3. Bind accounts

Bind the Alexa and eWeLink App account to complete Account Linking.



ⓘ If your eWeLink App has been binded with Alexa App, please ignore the above processes.

4. Add devices

Ensure the account you sign up Alexa App is same with that one you purchased devices on Amazon.com.

After powering on, the device will enter the FFS pairing mode, the Wi-Fi LED indicator changes in a cycle of two short and one long flash and release. Then wait for 1-2 mins to fresh the device list on Alexa App and eWeLink App, and the added device will appear in the device list. To control it, say "Alexa, turn on First Plug"

LIKE IT!

Glad to know you are satisfied with SONOFF products.
It would mean a lot to us if you can take a minute to share your buying experience.

Share it on Amazon

Share it with your friends and family

Share it on your social media

Get the latest news by following us:

New arrival
Promotion
How-to videos

HAVE A PROBLEM?

We are so sorry for the inconvenience caused by the product.
Please contact us for help via the email address below.

support@itead.cc

We will get back to you as soon as possible.

ⓘ The device will exit the FFS pairing mode if not paired within 3mins. If you want to enter this mode, please long press the pairing button for about 5s until the Wi-Fi LED indicator changes in a cycle of two short and one long flash and release.

ⓘ If your device is not able to successfully setup using Zero-Touch Setup (ZTS), which probably because it is not purchased on Amazon.com, you can attempt Barcode Setup (BCS) to complete FFS setup.

● **Barcode Setup (BCS)**

Please refer to the first 3 steps of Zero-Touch Setup (ZTS) for Barcode Setup (BCS) setup.

4. Add devices

Scan the bar code near the "key" icon on the side of the package by Alexa App and then add the device according to the prompt on the App. Power on your smart device and fresh the device list in both Alexa App and eWeLink App after it is added successfully, then you will see it in the device list. To control it, say "Alexa, turn on First Plug".

ⓘ Barcode Setup (BCS) is not available now. You can pay attention to our website (sonoff.tech) or consult our customer service for the available time.

Specifications

Model	S40TPB, S40TPB Lite
Input	120V~ 60Hz
Max. Load	15A/1800W
Wi-Fi	IEEE 802.11 b/g/n 2.4GHz
App operating systems	Android & iOS
Bluetooth Standard	4.2BLE
Color	White
Working temperature	-10~40℃
Shell material	PC V0
Dimension	76x40x32mm

Wi-Fi LED indicator status instruction

Flashes (one long and two short): Bluetooth pairing mode
Keeps on: Device is online
Flashes quickly once: Fail to connect to router
Flashes quickly twice: Connected to router but fail to connect to Serve
Flashes quickly three times: Firmware updating

Switch Network

Select the "Wi-Fi Settings" in the "Device Settings" interface on the eWeLink App to change.

Factory Reset

Deleting the device on the eWeLink App indicates you restore it to factory setting.

Common Problems

Fail to pair Wi-Fi devices with eWeLink App

1. Make sure the device is in pairing mode.
   The device will automatically exit the pairing mode if not paired within 3mins.
2. Please turn on the location service on your mobile phone and give the permission. Before choosing the Wi-Fi network, the location service should be turned on and the permission is given. Location information permission is used to obtain Wi-Fi list information. If you tap "Disable", the device will not be added.
3. Make sure your Wi-Fi network runs on the 2.4GHz band.
4. Make sure you entered a correct Wi-Fi SSID and password, no special characters contained.A wrong password is a very common reason for pairing failure.
5. You may get the device close to the router for a good signal transmission while pairing.
6. Please try to pair the device in the compatible mode.

Wi-Fi devices "Offline" issues

Please check the following issues by the Wi-Fi LED indicator status: The LED indicator blinks once every 2s means you fail to connect to the router.

1. Maybe you entered a wrong Wi-Fi SSID and password.
2. Make sure your Wi-Fi SSID and password don't contain special characters, for example, the Hebrew, Arabic characters. Our system can't recognize these characters so that fail to connect to the Wi-Fi.
3. Maybe your router has a lower carrying capacity.
4. Maybe the Wi-Fi signal strength is weak. Your router is too far away from your device, or there may be some obstacles between the router and the device so that the signal transmission is blocked.
5. Be sure that the MAC of the device is not on the blacklist of your MAC management.

The LED indicator flashes twice on repeated means you fail to connect to the server.

1. Make sure the Internet connection is normal. You can use your phone or PC to connect to the Internet, and if you fail to access, please check the availability of the Internet connection.
2. Maybe your router has a low carrying capacity. The number of devices connected to the router exceeds its maximum value. Please check the maximum number of devices that your router can carry. If the number of connected devices exceeds the maximum value, please delete some devices or change a lager router and try again.
3. Please contact your ISP and confirm our server address is not shielded:
   cn-disp.coolkit.cc (China Mainland)
   as-disp.coolkit.cc (in Asia except China)
   eu-disp.coolkit.cc (in EU)
   us-disp.coolkit.cc (in US)

If none of the above methods solved this problem, please submit your issue via help & feedback on the eWeLink App.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could avoid the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.

https://sonoff.tech/usermanuals

Scan the QR code or visit the website to check the lastest user manual and help.

SONOFF

Shenzhen Sonoff Technologies Co., Ltd.
3F & 6F, Bld A, No. 663, Bulong Rd, Shenzhen, GD, China
Website: sonoff.tech
ZIP code: 518000

MADE IN CHINA

品牌	松诺/SONOFF
物料	S40TPB & Lite 说明书 V1.0
材料	105g铜板 四色印刷 手风琴7折页
尺寸	展开：350x70mm 折后：50x70mm
日期	2021.11.26